



February 23, 2010

Adil Dalal of Pinnacle Process Solutions, Intl. has provided excellent Educational workshops and chapter meeting presentations to ASQ Austin membership.

I have found the presentations and classes taught by Adil Dalal for ASQ Austin Section 1414 (2009-2010) to be well presented and informative. Adil kept our attention with good examples of how companies are applying Lean and improving their processes. The exercises done in his February 2010 class were practical, fun and educational. They provided a good way of showing what happens to processes when we are not using Lean methods and how they can be improved when we do so. Based on our survey results for all presentations and workshops, Adil was rated very high by the audience and has been ASQ Austin's highest ranking speaker for 2009-2010. I would recommend Adil's classes to any company who is seeking to improve their processes and operate in a more efficient manner.

Adil is a Great Lean Sensei!

A handwritten signature in black ink, appearing to read 'Todd Minnick', written in a cursive style.

Todd Minnick,
Chair, ASQ Austin Section 1414
FY 2009/10